RENT BYJASMNE – RENTAL AGREEMENT

This Rental Agreement (“Agreement”) is made between RENT byjasmne (“Owner”) and the individual renting the garment (“Renter”). By booking or wearing any rental item, the Renter agrees to the following terms and conditions.

Booking & Payment

Rental Terms

1. The rental period is 1–4 days, depending on the booking.
2. Rentals operate on a first come, first served basis.

Booking Process

1. The Renter must complete the Request Form to reserve a garment.
2. The Owner will review the request and approve or deny it based on availability.
3. Same-day requests must be emailed to **rentbyjasmne@gmail.com**.
4. The Renter may book an appointment to visit the showroom to browse garments and jewelry.

Payment & Cancellations

1. Full payment is required to secure the garment.
2. Rental fees are refundable only if canceled 72 hours before the rental start date.
3. Cancellations within 72 hours of the rental start date are non-refundable.
4. If the garment does not fit upon arrival, no refund will be issued.
5. If the Renter does not pick up or wear the garment, no refund will be provided.
6. Once a tracking number is issued for shipped rentals, monitoring the shipment becomes the Renter’s responsibility.

Shipping, Pickup & Drop-Off

Pickup

1. Pickup is at **510 Plaza Dr, Suite 1810** at the agreed-upon date and time.

Local Delivery

1. Local delivery is available at the agreed-upon location and time.

Shipping

1. Orders booked before 2 PM will ship the same day.
2. Orders booked after 2 PM will ship the next business day.
3. Post office drop-offs may occur after 2 PM, but on-time arrival is not guaranteed.
4. All shipped packages require a signature upon delivery.
5. Shipped rentals include a prepaid return label and return packaging.
6. Once received, the garment must be returned in the garment bag.
7. The Renter must ship the garment back **on the last day of the rental or the next day at the latest**.
8. Return packages must be handed **over the counter**, not placed in a drop box.

In-Person Returns

1. For pick-up or local delivery rentals, the garment must be dropped off at the showroom **the day after the rental duration ends**.

Garment Care & Use

Proper Handling

1. Garments must be handled with the utmost care.
2. No permanent alterations of any kind are allowed.

3. The Renter must avoid accessories or products that may snag, stain, or damage the garment.

4. Perfumes, sprays, or beauty products should not be applied directly onto the garment.

Cleaning & Inspection

1. The Renter must not wash, dry clean, or attempt repairs on the garment.

2. The Owner manages all cleaning and maintenance.

3. Each garment is one-of-one, cleaned, and inspected before delivery.

4. The Renter must inspect the garment within 24 hours of receiving it and report any issues.

5. Detailed sizing is provided; the Renter is responsible for confirming fit before booking.

6. No refunds will be issued for sizing issues after receiving the garment.

Damage, Loss & Fees

Damage Responsibility

1. The Renter is responsible for any damage beyond normal wear and tear.

2. Damage includes stains, rips, tears, snags, or unauthorized alterations.

Repair & Replacement Costs

1. Minor, repairable damage may incur repair fees up to 25% of the garment's retail price.

2. Significant or irreparable damage, or loss of the garment, will result in the Renter being charged the full retail value of the garment in addition to the rental fee.

Late Fees

1. Late returns incur a $25 per day fee per garment.

2. The Renter is responsible for lost revenue due to subsequent rentals canceled as a result of the late return.

3. Failure to return the garment will result in the full retail price being charged in addition to the rental fee.

Non-Payment

1. If the Renter fails to pay any required charges, the Owner may seek compensation through legal action or debt collection.
2. The Renter is responsible for all recoverable collection costs.
3. Additional fees may apply in cases of damage, late returns, or non-returned items, as each garment is one-of-one.

Liability & Personal Responsibility

Health & Safety

1. The Owner is not responsible for any injury, health issue, skin reaction, or allergic reaction caused by wearing rented items.

Shipment Responsibility

1. After fulfillment and once the tracking number is provided, the Renter is responsible for monitoring parcel delivery and enabling delivery updates.

Agreement

By booking, paying for, or wearing any garment from RENT byjasmne, the Renter acknowledges and agrees to all terms stated in this Agreement.