Garment Care & Return Instructions

How to Treat Your Rental Piece

RENTbyjasmne garments are one-of-one, specialty, and vintage pieces and must be handled with exceptional care.
To protect the integrity of each item:

- Avoid oils, perfumes, sprays, and beauty products while wearing the garment.
- Do not pin, tape, cut, alter, or make any permanent adjustments to the piece.
- Be mindful of jewelry, bags, props, or accessories that may snag fabric.
- Keep garments away from smoke, food, heavy makeup, and environments that may cause staining or damage.
- Hang the garment when not being worn; do not leave it on the floor or in vehicles for long periods.

Garment Care (Cleaning & Maintenance)

- **Do not wash, dry clean, iron, steam, or attempt repairs.**
- All cleaning and maintenance are handled exclusively by RENTbyjasmne.
- If you notice any issues upon receiving the garment, report them within **24 hours**.

How to Return Your Rental

If Returning In Person

- Return the garment to the showroom on the **agreed upon date.**.
- Bring back all items included with your rental: garment bag, hangers, accessories, tags, etc.
- Returns must be handed directly to a staff member during your scheduled return window.

If Returning by Shipping

- Use the **prepaid return label and original packaging** included with your rental.
- Ship the garment back **on the last day of your rental or the very next day at the latest**.
- Returns must be handed **over the counter** at the post office—**no drop boxes**.
- The garment should be placed back inside the garment bag and packaged securely.

Important Notes

- Late returns, damage, or missing items will result in additional fees as outlined in the Rental Policy.
- Failure to return the garment may result in charges for the full retail value.